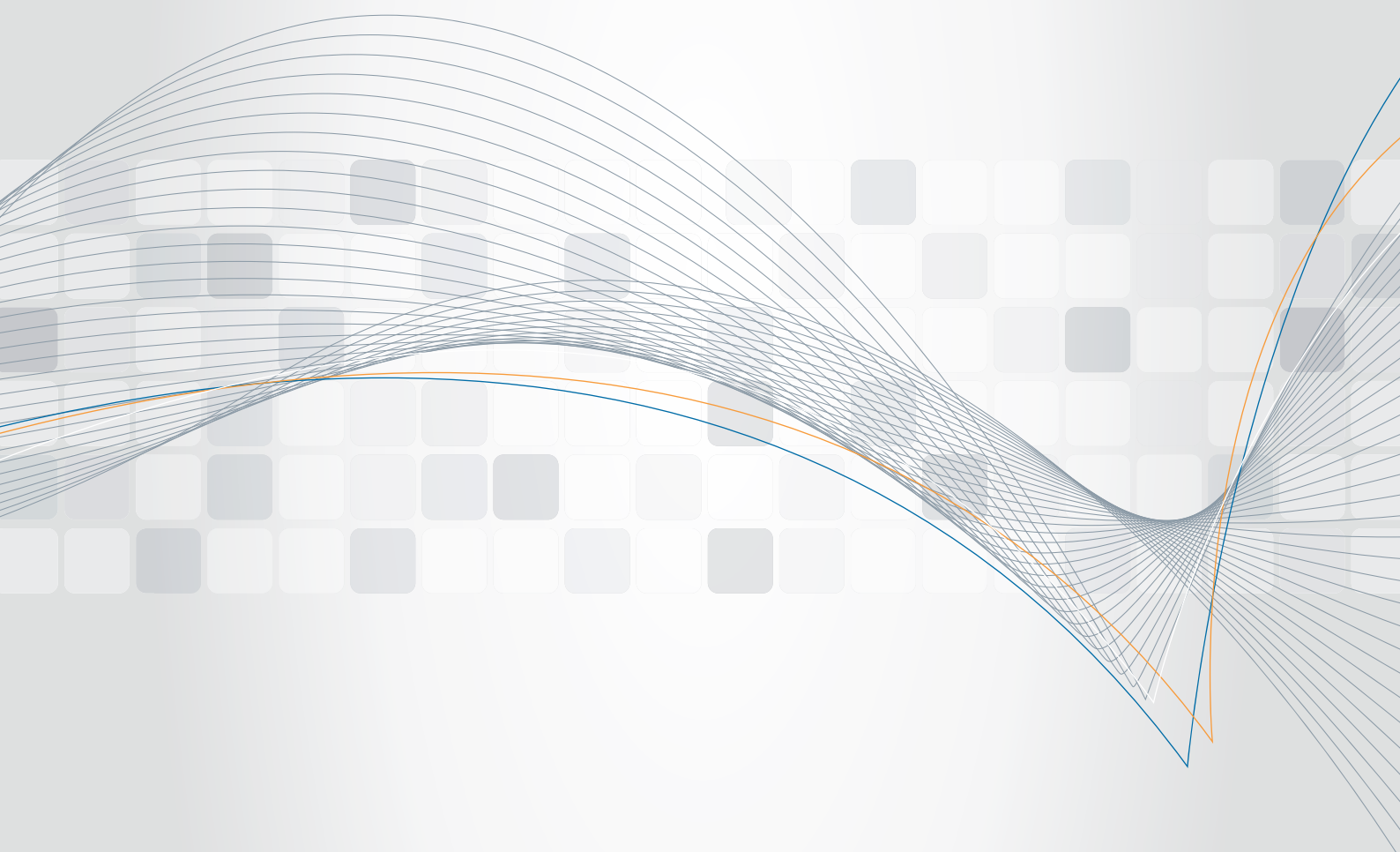




Defining New Milestones



The Most Advanced & Truly Integrated Hospitality Management Software Today

What if you could:

- Capture guest preferences including history, complaint and feedback analysis for enhanced guest experience
- Track the whereabouts of every guest and their arrival time
- Provide Smart Technology to allow room temperature, audio/video preferences, water temperature, culinary tastes and more to be programmed and customized according to guests preferences
- Facilitate guests to check in from one hotel within the chain, consume from F&B outlets in another and checkout from a third with uniformed billing and appropriate allocation
- Make accurate decisions with Business Intelligence tools which give a 360° view of operations and generate reports with on the fly graphical view
- Plan for current and future room analysis with user defined graphical Floor plan & Room
- Activate built in rate management features with user defined rules and strategies
- Provide Agent/Corporate allotments and materialization analysis
- Allow package handling with various tax rule allocations
- Automate purchase request consolidation with best vendor selection
- Facilitate transaction approval with hierarchy and value rule basis
- Allow online integration of purchase and inventory with POS and Finance with wastage and variance analysis between physical and actual
- Compute batch and online transaction processing between Finance and other modules
- Select user defined transaction and segment analysis for financial reports
- Have screen painter option with basic templates for the user defined report
- Deploy Multi property consolidated report for Profit & Loss, Balance sheet, Trial balance etc
- Do transaction and report drill down to source level
- See real time link between Web Reservation and Front Office
- Integrate Event Management with Front Office room booking
- Design Event & Venue with Microsoft Visio



momentohs® enterprise is a bold new perspective for the future of hospitality management and meets the demanding needs facing the industry today - cost, time, energy and change. In addition, it includes flexibility, scalability and support for future technologies so it is not only easier to create, change and manage, but will also help your business to take full advantage of future challenges as well.



momentohs® enterprise is an award winning next generation software with 12 functional modules seamlessly integrated covering the entire spectrum of hotel operations. It is a paradigm shift in defining the new perspectives in hospitality management, addressing today's challenges and ready to meet future demands. Each module exceeds the current industry 'best of breed' standard and is truly integrated. This dramatically reduces maintenance and support, guarantees data integrity and improves business efficiency than a combination of stand-alone 'best-of-breed' systems.

overview

Hospitality software vendors are yet to provide true "ERP-like" software that includes the complete suite of modules such as Front Office, CRM, POS, Financials and others. The industry continues to deploy stand-alone 'best of breed' systems from different vendors with interfaces- an approach long abandoned in other industries during the early nineties.

momentohs® enterprise has been designed and built by a single team. Its singular objective is to look at hospitality with insight and add applicable best practices from Banking, Real Estate, Telecom and Manufacturing, as well as the best-in-class features and functionality of ERP, CRM, Supply Chain and Smart Technology. This dramatically reduces maintenance and support, guarantees data integrity and improves business efficiency rather than a combination of stand-alone 'best-of-breed' systems.

Our team focuses on adding rich functionality along with creative user-friendliness, extensive GUI features and stylish presentation.

user-friendly

momentohs® enterprise is easy to manage, easy to use, scalable and completely modular. The screen painter option allows the user to customise the entry screen as per his needs. Users can add more fields and edit the labels on the screens, such as Reservations, Guest or Corporate profiles. momentohs® enterprise' shortcut keys for field, event and menu levels enable easy and fast operations. The tree and tab structure gives the user the ability to open and operate multiple windows simultaneously. Drill-down options are provided for most of the screens and reports for detailed information.

momentohs® enterprise' graphical floor plan can design layout as per the physical structure of the hotel. Graphical screens like floor plan and room plan allow the user to execute multiple functionalities from a single window.

momentohs® enterprise is flexible enough to operate in a variety of platforms, including multi-property single/multi server configuration, using the Internet or intranet.

truly integrated

Utilising Windows and SQL server based technologies, momentohs® enterprise is a comprehensive seamlessly integrated business management system with 13 functional modules covering all aspects of hospitality management. Its modular structure also, facilitates the independent deployment

of each module, even allowing for a phased approach. The modules are Front Office, Food and Beverage, Event Management, Call Billing, Guest Experience Monitor (GEM), Spa, Central Reservation, Web Reservation Portal, POS, Fixed Asset, Business Intelligence and financial reporting. Third party Intellectual Capital (Human Resources) and Payroll can be integrated easily as can Microsoft CRM for managing business to business relationships.

Technology advances at a phenomenal pace and our architecture allows us to meet the demands for information exchange via Web sites, email, hardware controllers and intelligent devices. Our software offers multiple user-defined criteria for enquiry search and reports. momentohs® enterprise can be readily integrated with third party applications, i.e. GDS, IDS etc. It also comes with guest-centric and related profiles, which enables effective execution of marketing and loyalty programmes with GEM (Guest Experience Management). Improved Web interoperability and security enhanced multilevel user access with multi-property are other features, which differentiates our offering.

Whenever an activity requires accounting, whether from Front Office, POS or Spa such as billing, receivables, payables, or general journal entries, it is automatically captured and processed, which is then reflected in the general ledger and financial reports.

rich functionality

Each module incorporates rich functions and features found in the 'best of breed' packages and in most respects exceeds current industry standard software, built using leading edge intelligent development tools. The key differentiators are new ways of performing existing functions and business process improvement enabling greater efficiency, simplicity, user friendliness and empowerment.

momentohs® enterprise features an integrated digital dashboard for staff empowerment and knowledge sharing to improve operational efficiency and guest services. It provides user-defined alerts and internal messaging. To enhance delivery of services, the system has inherent user activities, tasks and escalation functions.

momentohs® enterprise has embedded accounting codes that are derived from the Uniform System of Accounts for the Lodging Industry. The comprehensive and intelligent rate management function is augmented with a multilingual and multi-currency system. The software has centralised operations for reservations, management, purchasing and warehousing.

management reports & BI

momentohs® enterprise' seamless integration provides for enterprise reporting, analysis, contract management, customer tracking and corporate data mining, allowing for revenue and expense flow as they happen.

Our Business Intelligence (BI) tool is used to visually ascertain the status of a business enterprise via key business indicators. Digital dashboards provide visual at-a-glance display of data pulled from various modules to provide alerts, action notices, forecasts and summaries of business conditions, thus providing the ability to make more informed decisions based on collective BI. momentohs® enterprise' BI provides additional benefits to increase overall revenues, aligning of strategies and organisational goals. Visual presentations of performance identifies negative trends and quantifies efficiencies, and are highlighted in dashboards and scorecards. The ability to generate detailed reports showing new trends and increased productivity, i.e., spending less time managing data, identifying trends and uncovering risks proactively is what differentiates momentohs® enterprise from other hotel software products.

The dashboard can be customised as per user rights and requirements. It has programmable 'hot keys' for frequent screens with short key entries. Bookmarks provide users with easy and fast navigation to their favorite screens.

multi-property

Multi-property functionality provides increased guest satisfaction across the entire hotel chain. The crossover business process flow between the properties allows cross viewing of guest history and preferences, which, in turn, facilitates the service agent's full awareness, leading to enhanced guest experience and increased loyalty. Multi-property operations clearly benefit both from leveraging operations to maximise discounts and from defining common standards for geographically diverse properties. Hotels which operate multi-property portfolios can benefit from hiring revenue managers to oversee clusters of hotels.

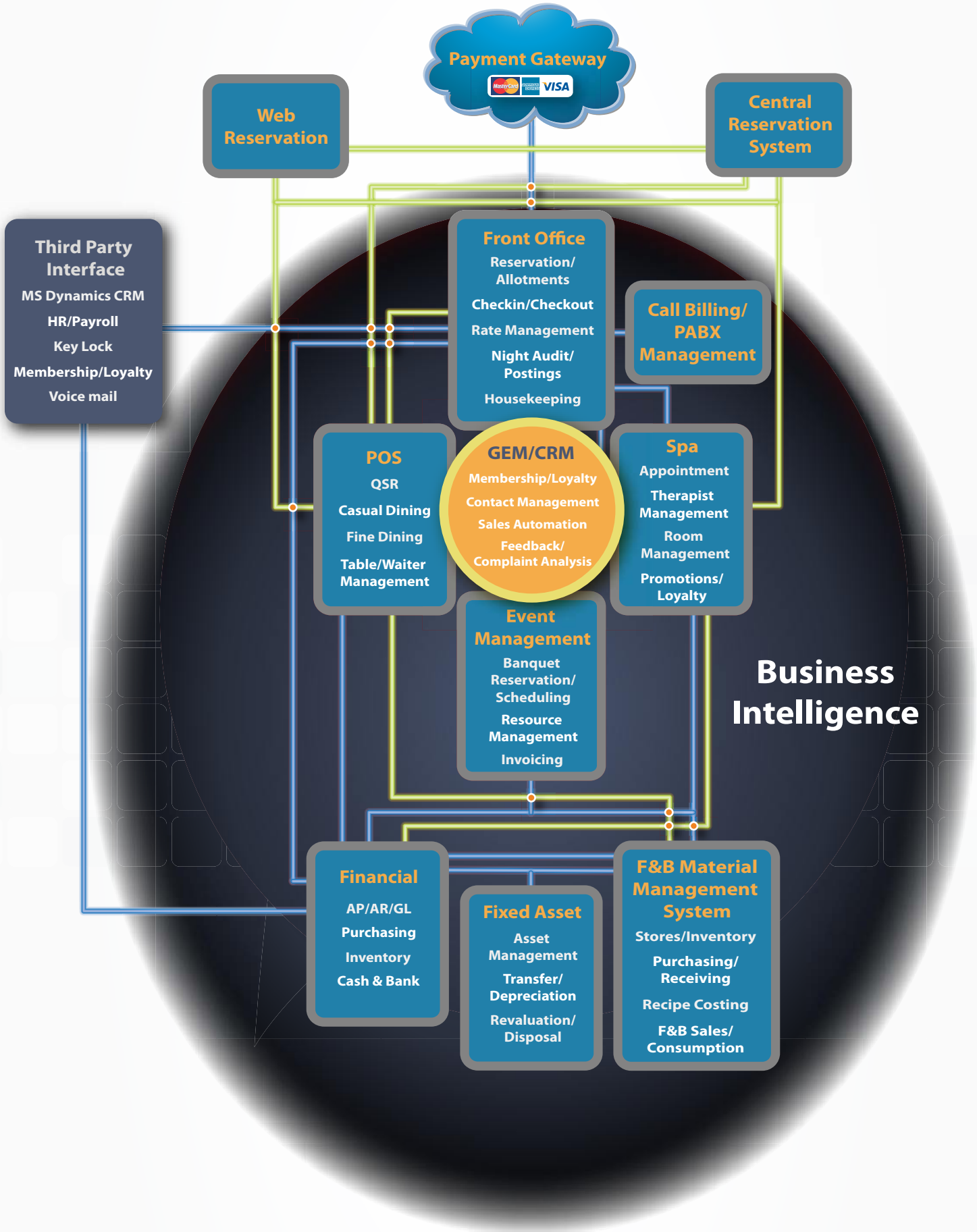
The seamlessly integrated, guest-centric modules provide the hotel's service agents with the tools they need to personalise service, exceed guest expectations and increase revenue. Users can easily generate consolidated reports like hotel status, availability, P&L, Balance Sheet and Trial Balance. In pure multi-property scenario, guests can check in from one hotel within the chain, consume from F&B outlets from another and checkout from a third with proper allocation of revenues, which demonstrates its powerful integration capabilities.

smart technology

Smart Technology improves the service experience of the guest with automated responses to queries raised. Management and guests receive instant and detailed status of various alerts such as room temperature, security and concierge requests. Energy-saving systems for each room, which can be customised to user-specific arrangements, and one-touch screens with relevant data for helping and guiding guests to their preferences, are just some examples of enhancing guest experience as well as reducing operational costs.

Having Energy & Room Management systems interfaced with momentohs® enterprise enables the front office and housekeeping to be aware of room temperatures and the presence of guests in rooms, and concierge requests. Standards and business process functionality can be programmed, such as room temperature alerts, noise levels and other monitoring and control systems, which ensure cost control, safety and security.





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