

SPA



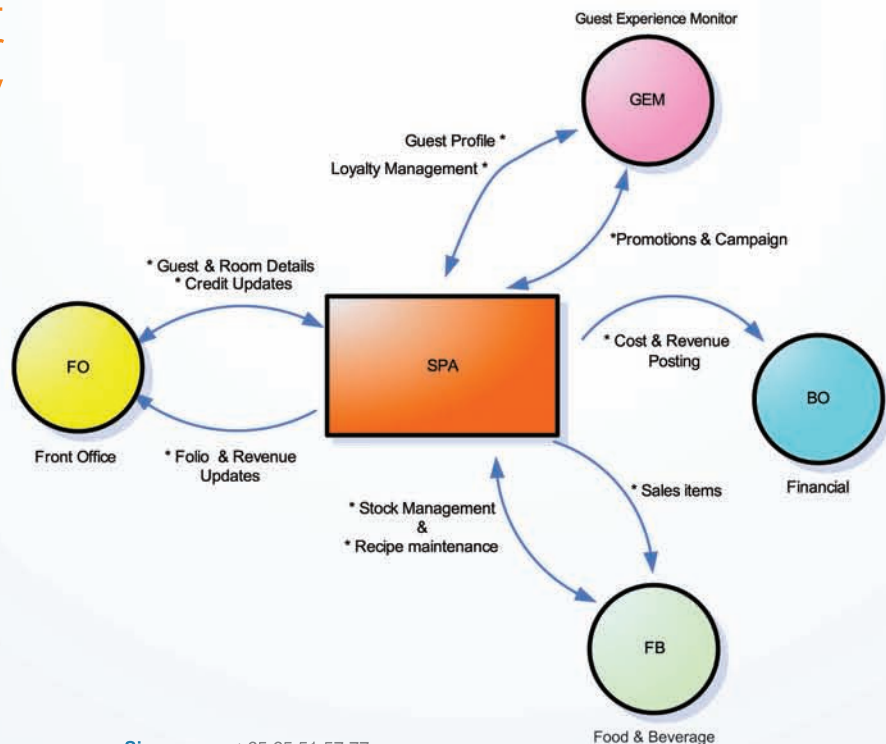
The Power Of Integration: Delivering Stellar Business Performance

momentohs® SPA is a fully integrated, robust, reliable and scalable solution designed to handle continuous uninterrupted operational demands. It is specifically designed to meet the unique needs of the SPA industry, allowing your staff to provide the individualised impeccable service your guests demand and expect. It is a user friendly and intuitive system that facilitates total SPA management.

It interfaces with various systems including resource management, activity scheduling, payment processors, club memberships, inventory management and business and financial reporting and analysis. With momentohs® SPA, you can simultaneously schedule any number of activities, for any number of guests, over any period of time. With our Visual Book, you simply Add, Edit or Delete Appointments. It quickly displays color-coded appointments, enabling you to view them by provider, facility or equipment. It also provides pertinent notes on medical history.

- With momentohs® SPA, you can simultaneously schedule any number of activities, for any number of guests, over any period of time.

■ momentohs® SPA



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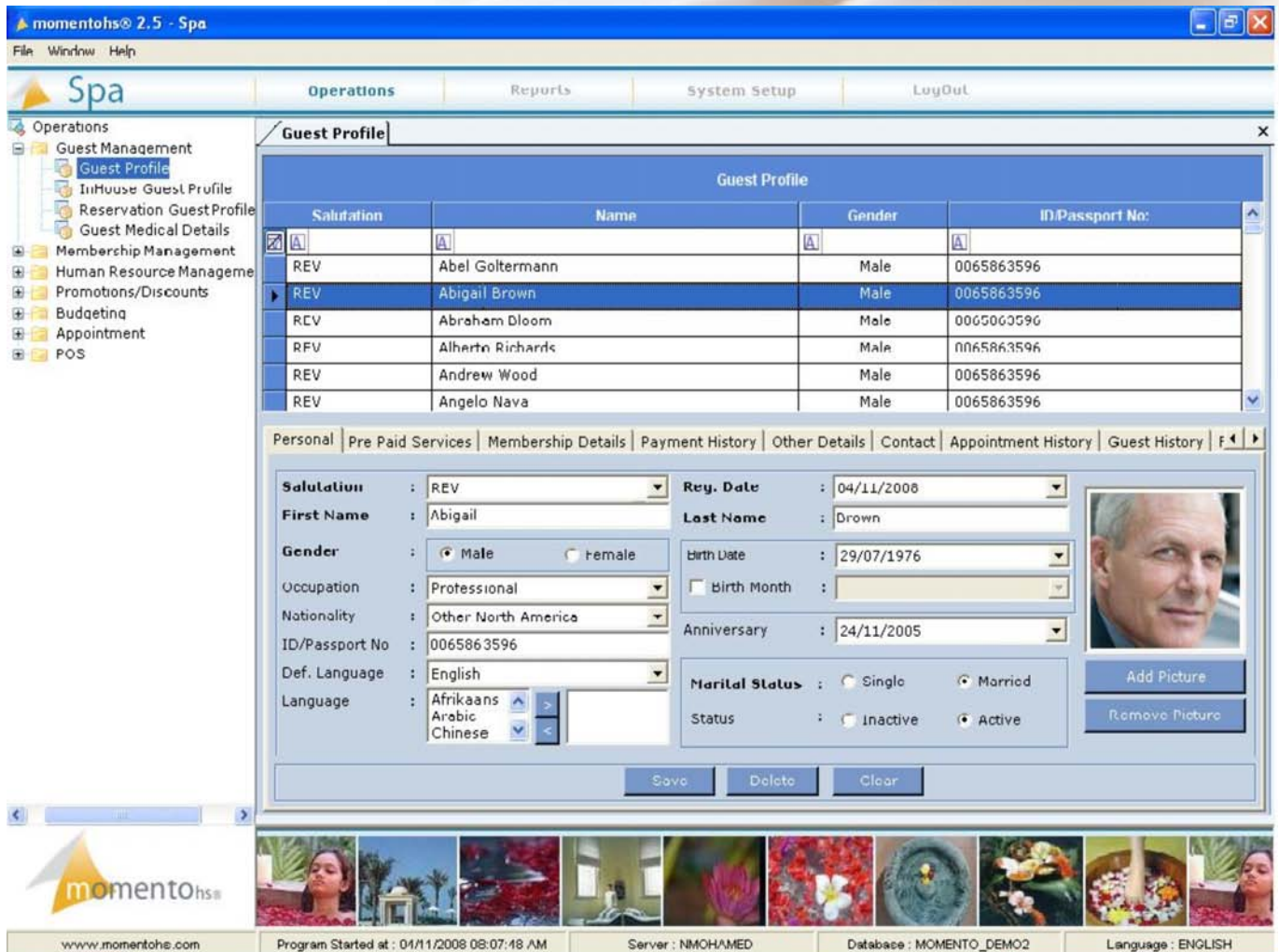
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■ Work Flow Process

- Seamless integration with momentohs® Front Office, Financial and Purchase & Inventory
- Easy Access for In-house, Reservation and Walk-in Guests
- Guest Medical Tips
- Service Pricing Management (e.g. special discounts)
- Employee Daily Attendance and Work Allocation
- Appointment for In-house, Reservation and Walk-in are configured separate
- Single and multiple appointment service entry
- Location and Employee-wise Graphical SPA Plan
- Single and multiple settlement entry
- Multi-Currency Payment Process
- Tips & Tax Management
- Inventory Management
- Product/Service/Package classification and assignment
- Audit Transaction Control

■ Guest/Customer Service Management

- Guest Classification (e.g. Expatriate, Local etc)
- Guest Medical Questionnaire and medical tips
- Guest Service for in-house, reservation, etc
- Guest Membership Management
- Guest History for appointment and other details
- Customer/Corporate credit management



The screenshot displays the 'momentohs 2.5 - Spa' software interface. The main window is titled 'Spa' and contains a navigation menu with 'Operations', 'Reports', 'System Setup', and 'LogOut'. The 'Operations' menu is expanded, showing 'Guest Management' and 'Guest Profile'. The 'Guest Profile' window is open, displaying a table of guest profiles and a detailed form for the selected guest, Abigail Brown.

Salutation	Name	Gender	ID/Passport No.
REV	Abel Goltermann	Male	0065863596
REV	Abigail Brown	Male	0065863596
RCV	Abraham Dloom	Male	0065063596
RFV	Alhertn Richards	Male	0065863596
REV	Andrew Wood	Male	0065863596
REV	Angelo Nava	Male	0065863596

The detailed form for Abigail Brown includes the following fields:

- Salutation:** REV
- First Name:** Abigail
- Gender:** Male
- Occupation:** Professional
- Nationality:** Other North America
- ID/Passport No.:** 0065863596
- Def. Language:** English
- Language:** Afrikaans, Arabic, Chinese
- Reg. Date:** 04/11/2008
- Last Name:** Brown
- Birth Date:** 29/07/1976
- Anniversary:** 24/11/2005
- Marital Status:** Married
- Status:** Active

At the bottom of the interface, there is a status bar with the following information:

- www.momentohs.com
- Program Started at : 04/11/2008 08:07:48 AM
- Server : NMOHAMED
- Database : MOMENTO_DEMO2
- Language : ENGLISH

■ Human Resource Management

- Employee Creation and Designation
- Employee Access Security for Service and Location
- Employee Attendance Registration
- Employee Work Shift Allocation and Assigning

■ Appointment Management

- Easy Appointment Entry-Location and Employee wise
- Single and Multiple Appointment Entry
- Drag and Drop the Appointment Entries
- Duplication of Appointment History
- Multi-days Appointments for the packages
- Graphical SPA Plan

■ Billing and Payment Management

- Easy bill creation and settlement method
- Front Office folio transfer
- Promotion package utilisation
- Voucher & Gift certificate handling
- Single and multiple settlement method
- Easy view for pending bills and settlement lists
- Feature for merging appointments
- Cashier transactions history



momentohs® 2.5 Spa

File Window Help

Spa Operations Reports System Setup LogOut

Operations

- Guest Management
- Membership Management
- Human Resource Management
- Promotions/Discounts
- Budgeting
- Appointment
 - Appointment - FO InHouse
 - Appointment - FO Reser
 - Appointment Entry
 - SPA Plan
- POS

Appointments

Service/Package: -All- Location: -All- Date: 04/11/2008

Appointment (Location) Appointment (Employee) Location Schedule Guest History

Appointment (Employee)

Time Slot	Amos.	Aggrey.	Belinda.	Apollo.	Anne.A	WINSTON.S
09:00 AM				MR Edgar Romero	MR Benjamin Mar	MR John Abbott,B
10:00 AM		JU Juan Adamo,F				
11:00 AM	MR Keith Abbott,D		MR Kirk Metzler,F			
12:00 PM				MR Raymond Rob		
01:00 PM					CPT James Sibr,B	
02:00 PM		JU Lewis Fuley,FA				MS Anila Orufiru,
03:00 PM	MR Dmitry Benso	MR Alton Gray,FA		MR Robert Mogen		
04:00 PM			MR Walter Mimilito		MS Linda Stoddar	
05:00 PM						MST Larry Thacke
06:00 PM						
07:00 PM						
08:00 PM						
09:00 PM						

■ Tentative
 ■ Confirmed
 ■ Arrived
 ■ Completed
 ■ Cancelled
 ■ Not Vacant
 ■ Vacant
 ■ Call Selected

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■ Reporting

- Appointment Transactional Report
- Cashier Transactions Report (Detailed and Summary)
- Guest wise Appointment Report (In house, Reservation and others)
- Employee wise Appointment Report
- Service wise Appointment Report
- Location wise Appointment Report
- Location wise Service Report
- Walk-in Guest Report
- Settlement Report
- Details Sale Report
- Guest Payments and Bill History
- Cashier Close Reports

■ Administration Tools & Security

- Multi-level security management
- Creation of Users and User Groups
- Granting of access rights to User Groups at the function level

■ Report Architect

- End user can develop new report with Crystal Report Writer and attach to other momentohs® modules
- Screen/Report Painter for formatting vouchers/documents
- momentohs® report designer for the customisation of native reports

momentohs® 2.5 - Spa

File Window Help

Spa Operations Reports System Setup LogOut

Operations

- Guest Management
- Membership Management
- Human Resource Management
- Promotions/Discounts
- Budgeting
- Appointment
- POS
- Billing**

Billing

Guest Name Walk In Pending Bills

Guest : Walk In
 Walk In Name : 2008/5

Package/Service/Product	Qty	Rate	Amount
BODY MASSAGE	1.00	500.00	500.00000
FACIAL MASSAGE	2.00	250.00	500.00000
FACIAL TISSUES	3.00	5.00	15.00000

Sub Total : 1015.00 Tax : 20.00
 Discount : 0.00 Tip Amount : 10.00
 Grand Total : 1045.00

Single Payment Multiple Payment Payment List

Date : 04/11/2008

Payment Method	Curr.Code	Ex.Rate	AmountFC	AmountLC
CASH-SETTLEM	AUD	0.923000	590.47	545.00
CASH-SETTLEM	USD	1.000000	500.00	500.00

Paid Amount : 1045.00
 Balance : 0.00

Settlement Type :
 Settlement Method :

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