

Central Reservation

The Power Of Integration: Delivering Stellar Business Performance

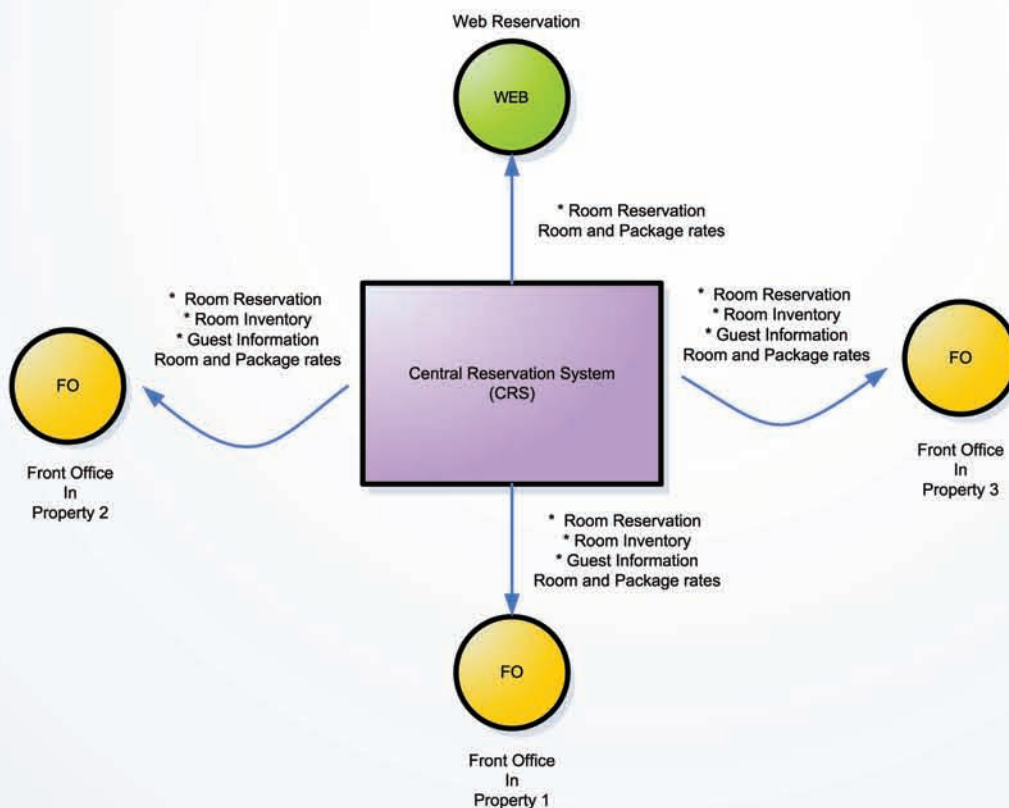


momentohs® Central Reservation System (CRS) enables an entire chain of hotels to be centrally managed by a single reservation office. This application is web-based and maintains room rates, contracts and allotments, guest information, and room inventories of all properties belonging to various hotel chains existing in the central database. In addition, this database can be accessed via a web browser by the central reservations office.

momentohs® CRS also incorporates reservation of facilities and leisure activities within the hotel/resort e.g. outlets, jungle trekking, scuba diving and more, which allows charges to a single folio. This facility can be enhanced for customer loyalty programmes managed by the property or chain of properties.

Real-time analysis and overview of the CRS environment allows the manager to assume full control of the operations of the CRS centre and respective properties.

■ momentohs® CRS



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■ Central Bookings

- Room inventories of multiple properties available in one convenient location, such as the Central Reservation Office
- Electronic communication with chain properties to update reservations and room positions in their systems and room positions at the central office
- Accommodation of call centres that accept bookings from travel agents, corporations and FITs

■ FIT Booking

- Instant room availability information
- Online reservation confirmations

■ Agent Booking (Travel Agents, Tour Operators, Corporations)

- Agent secure login
- Agent reservation
- Reservation tracking
- Choice of multiple properties



momentohs® V 2.5

File Tools Window Help

Central Reservation

OPERATION REPORTS SYSTEM SETUP

Customer Outstanding

momentohs Reservations - Property Status

User : Demo User
 Logged in since : 10/7/2002 10:23:16 AM
 Property Demo Hotel
 Last Synchronize : 7/19/2002 2:32:14 PM

Property Status

Maximum Occupancy		Minimum Occupancy	
Total Rooms	42	Occupancy	5 9
Out of Order	0	Expected Departure	0 0
Out of Service	0	Actual Departure	3 3
Internal Use	6	Expected Arrival	0 0
Occupied	5	Actual Arrival	0 0
Actual Available Now	51	Extended Stay	0 0
Available Tonight	43	Early Departure	0 0
Occupied	5 3	Tonight Occupancy	13 13
Dirty Rooms	0 40		
Clean Rooms			

Check In		Reservation	
Day Use	0 0	Confirmed	21 21
FIT	1 2	Tentative	9 10
Walk In	1 4	Walkstand	7 9
Group	3 3	No Shows	4 4
		Overbooked	0 0

Occupancy Percentage	8.33%	Projected Occupancy	23.25%	Average Rate	350.00	Revenue/Total Rooms	29.00
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Bookmark 1

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Memento_Development Jatin Vaishar Server Date: 01-Mar-2006 01:39:43 pm Login Date: 10-Dec-2005